



# CHLORINATOR

## Troubleshooting Guide for Chlorinators

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Here is a Troubleshooting Guide and instruction manual which should resolve all issues and error codes experienced with the Bestway Chlorinator.

### INSUFFICIENT CHLORINE

**REASON** INSUFFICIENT OPERATING TIME

**SOLUTIONS** Increase the operating time per day. See 'Operation Instructions'

**REASON** INSUFFICIENT SALT LEVEL IN POOL WATER

**SOLUTIONS** Test the salt level with test strip and adjust as needed. See 'Pool Water Chemistry'

**REASON** CHLORINE LOSS DUE TO INTENSE SUNLIGHT

**SOLUTIONS** Use the pool cover when the pool is not in use and/or when the chlorinator is operating

**REASON** THE BATHER LOAD HAS INCREASED

**SOLUTIONS** Increase the operating time per day. See 'Operation Instructions'

**REASON** CLOGGED OR DIRTY ELECTROLYTIC CELL

**SOLUTIONS** Inspect the cell and clean if necessary. Refer to 'Maintenance Part'

### WHITE FLAKES IN WATER

**REASON** EXCESSIVE CALCIUM HARDNESS IS PRESENT IN POOL WATER

**SOLUTIONS** Drain about 20 to 25% of the pool water and add fresh water to decrease the calcium hardness.

Visually inspect the electrolytic cell for scale buildup and clean the electrolytic cell if needed.

### NO LED DISPLAY

**REASON** NO POWER SUPPLY

**SOLUTIONS** Check if the power cord is loose or not connected properly

## **NO LED DISPLAY BUT RED LIGHT ABOVE ON-OFF BUTTON**

**REASON** THE CHLORINATOR GOES INTO POWER SAVING MODE

**SOLUTIONS** Press any button to view the status of the LED lights