

Lay-Z-Spa™

AIRJET & HYDROJET E03

All AirJet™ Spa's · All HydroJet™ Spa's
Troubleshooting Guide for all spa models 2018 and older

Here is a Troubleshooting Guide and instruction manual which should resolve all E03 error codes experienced with all AirJet™ and HydroJet™ Spas.

E03 ERROR CODE

AMBIENT AIR TEMPERATURE

REASON, THE TEMPERATURE IS TOO LOW

This error code is visible if the ambient air temperature is too low outside. The spa pump will not run if the air temperature is below 4-6°C.

AMBIENT AIR TEMPERATURE

SOLUTIONS, THE TEMPERATURE IS TOO LOW

Remove the pump from the spa by placing the stopper caps on the inside of the spa over the debris screens.

Carry the spa pump indoors and place blanket or duvet around the pump.

Leave this within a warm area for 2 to 3 hours for the internal parts to warm up.

Once the spa pump has warmed up, the error code should disappear.

Please ensure the full reset procedure is completed before re-using the spa.

Please make sure the stopper caps have been removed from the inside of the spa liner before the spa pump has been used.

FURTHER INFORMATION

- Ensure the stopper caps are placed on the inside of the spa liner before removing the spa pump
- Ensure the spa pump has fully warmed up before placing back on the pump
- Do not leave the spa out during the winter once the temperature does drop lower than 4-6°C

FURTHER STEPS AND CONTACT NUMBERS

If this does not resolve the issue, please contact the following number below:

Warranty Line:

- 0345 576 0116
- support@bestwayaftersales.co.uk
- <http://www.bestwayaftersales.co.uk/bestway-after-sales-support.html>

Bestway Aftersales:

- 0345 576 0116
- info@bestwaystore.co.uk
- www.bestwaystore.co.uk