

Lay-Z-Spa™

AIR AND HYDRDO JET E09

All Air Jet Spa · All Hydro Jet Spa's

• Troubleshooting Guide for all models 2018 & Older •

Here is a Troubleshooting Guide and instruction manual which should resolve all E09 error codes experienced with all Air Jet and Hydro Jet Spas.

E09 ERROR CODE

FUZE FAILURE

REASON, INTERNAL FUZE FAILURE / DISCONNECTION

Within the pump, there is a variety of fuse. Sometimes, one of these can become disconnected

SOLUTIONS, HOW TO RESOLVE THIS

Turn the spa completely off

Turn the power off at the socket

Remove the plug from the socket for the pump.

Press the following buttons on the PRCD – Reset --> Test --> Reset.

Turn the pump back on, using the On/Off button on the display.

Please ensure you hold your finger down for at least 10 seconds.

OTHER POSSIBILITIES

- The main fuse in the plug may be causing an issue
- Do not open the pump casing as this will void the warranty
- Ensure the spa is plugged directly into the mains

CONTACT NUMBERS

If the following steps above do not resolve the issue, please contact the following numbers below:

Warranty Line:

- 0345 576 0116
- support@bestwayaftersales.co.uk
- <http://www.bestwayaftersales.co.uk/bestway-after-sales-support.html>

Bestway Aftersales:

- 0345 576 6020
- info@bestwaystore.co.uk
- www.bestwaystore.co.uk